User Guide: Divyaangjan Booking

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How to add Divyaangjan passenger in Master List of Passengers

- IRCTC eTicketing website allows storing the Passenger details in Master list module prior to booking, there is no need to type the details of passengers in Reservation form as details can be fetched from the Master list at the time of booking.
- Please open IRCTC eticketing website at www.irctc.co.in. On home page top navigation bar, click Login link. When Login page appears, submit your IRCTC username and password.

- To add passenger details in Master list, Please visit Add/Modify Master List link available under My Profile section of My Account menu.
• Add/Modify Master List page, select the **Divyaang/Escort** radio button from the Passenger Type option.

• Select the **Divyaang** radio button from Travel Type and fill the details of passenger like **Name, Date of Birth, and Concession Card No, ID card valid upto date** etc.

• After submitting all the required details, please click on **Submit** button to save information in the Master List.

• All the passengers added in the Master list module will be displayed under Passenger List option.
Divyaangjan Concessional Booking Process

As per Indian Railway Rules, concession in fare is admissible to Divyaang passengers booking their tickets on IRCTC eTicketing website.

- Please open IRCTC eticketing website at www.irctc.co.in. On home page top navigation bar, click Login link. When Login page appears, submit your IRCTC username and password.

- After login, provide the journey details and select the Divyaang Concession check box at home page to proceed booking with Divyaang concession. A pop up message shall be displayed just for confirmation, click Ok to continue booking.
- Click on **Find Trains** button and select the desired train on the next page to proceed the booking.

- At train list page, click on **Check Availability and Fare** button for the selected train and then click on **Book Now** button to continue the booking.
You will be redirected to the passenger input page, here you can enter the Divyaang passenger details manually or same can fetched from the **My Saved Passenger List** link available above the top right corner of first passenger input section.
• After filling Divyaang passenger details, review-booking page will appear. Here, check the details carefully and click on Continue Booking button to move to the payment page.

• At payment page, select the payment option of your choice. Payment options are available at the center left part of the page. Click on Pay Now button of the selected payment option, you will be redirected to the bank page.
After successful payment at bank page, booking confirmation page displays with passenger and journey details.

<table>
<thead>
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</tr>
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<tbody>
<tr>
<td>Trn No.</td>
<td>Date</td>
</tr>
<tr>
<td>12310</td>
<td>NOV 13, 2019</td>
</tr>
</tbody>
</table>

**RJPB RAJDHANI (12310)**

- **Departure:** NEW DELHI (NDLS) | **Arrival:** PATNA JN (PNBE)
- **Departure Time:** 17:15 | **Arrival Time:** 00:59
- **Boarding Station:** NEW DELHI (NDLS) | **Ticket Type:** E-ticket

**Total Fare:** ₹1,360.40 (Represents One Thousand Three Hundred Sixty Four Rupees)

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**Travelling Passengers**

<table>
<thead>
<tr>
<th>Booking Status</th>
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<th>Seat/No.</th>
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</thead>
<tbody>
<tr>
<td>Confirmation</td>
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<td>37</td>
</tr>
<tr>
<td>Current Status</td>
<td>Coach B1</td>
<td>Seat/No. 1 (LB)</td>
</tr>
</tbody>
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**Note:** Departure Time and Arrival Time displayed are liable to change. Please check correct departure & arrival time from Railway Station Enquiry. Dial 123 or SMS RAIL to 123.
Divyaangjan Quota Booking Process

- Please open IRCTC eticketing website at www.irctc.co.in. On home page top navigation bar click login button and enter your IRCTC username and password.

- After successful login enter journey details and click on Find Trains button at IRCTC home page.
• On the train list page, select the **Divyaang** option from the Quota dropdown menu to proceed the booking using Divyaang quota.

A confirmation pop-up will appear to guide the user to carry photo identity proof during journey. Click **Ok** to proceed for booking.
• At train list page click on **Check Availability and Fare** button for the selected train and then click on **Book Now** button to continue the booking.
At the passenger input page, click on the **My Saved Passenger List** link available above the top right corner of the first passenger input section to open the Master list of saved passengers. Here, select the checkbox available before Divyaang passenger name and click on select passenger button.
- Passenger details are filled automatically after selecting the Divyaang Passenger from the master list, check the details and enter the captcha to continue the booking.
- Visually impaired users can request for OTP in place of captcha at the time of login.
• Once the Divyaang passenger details are filled review-booking page will appear. Here, check the details carefully and click on **Continue Booking** button to move to the payment page.

• At payment page, select the payment option of your choice. Payment options are available at the center left part of the page. Click on **Pay Now** button of the selected payment option, you will be redirected to the bank page.
• After successful payment at bank page, booking confirmation page displays with passenger and journey details.